

Coutts, AB

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1. Introduction

This section was last updated: July 2021

Coutts



The port of Coutts is located on Highway 4, the main highway access to Alberta and is approximately 105 kilometers south of Lethbridge, Alberta. The port of Coutts provides services for regular and expedited release procedures, highway and rail cargo clearance and inland alternate services for the airport located in Lethbridge, Alberta. Coutts processes a full variety of travellers and goods.

CBSA ASFC

Coutts, AB
Prairie Region /
Région des Prairies



Produced by Emergency Management / Operations Branch, 2013
Produit par Gestion des urgences, Direction générale des opérations, 2013

Canada

2. General Information

This section was last updated: July 2021

2.1 Major Access Routes (Canadian / US)

- Highway 4 / Interstate 15

2.2 Facilities owned by

- CBSA
*PHONE: (403) 344-3772

2.3 Opposite US Port of Entry

- Sweetgrass, MT
<https://www.cbp.gov/contact/ports/area-port-sweetgrass-montana-3310>

2.4 Number of Primary Inspection Lines (PIL) booths, designated bilingual lanes, Secondary, Commercial Exam Bays

Primary	Lanes
Passenger-Only	2
Commercial-Only	2
Mixed (Passenger/Commercial) including Bi-Level	2
Bus-Only	0
Dedicated Nexus/Trusted Travellers	0
Total Number of Lanes at the Port	6
<i>Of the total number of lanes, the number of lanes designated bilingual</i>	0

Note: One of the Bi-Level traffic and commercial lanes is also a NEXUS lane. It is primarily used as a traffic lane when NEXUS is closed.

Secondary	
Secondary Examination Capacity (This is the # of vehicles that can be parked in the secondary examination area)	4
Examination Bays	4
Other (please specify)	0

- Commercial Examination building with 3 loading dock ramps, 1 interior examination bay and 1 multi-level offloading door with hydraulic lift.
- Observation deck for visual examinations of rail.
- Kiosque LiveScan Kiosk

2.5 Contraband Detection Equipment

- s.37

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2.6 Detector Dog Teams Available

<https://cbsawikiasfc.omega.dce-eir.net/display/pp/Coutts%2C+AB>

- **S37**

2.7 Signage

- Sufficient and bilingual

2.8 Interpreters On-site

- None

2.9 Non-governmental organizations (NGO) for government sponsored refugee reception

- None

2.10 Trusted Travellers Programs available

- Nexus lane: 1 (open M-F 3:00-5pm, excluding holidays)
- Enrolment center: 1

2.11 Greeters and Queuing Officers

- None

2.12 Key stakeholders

- Facility shared with US Customs and Border Protection

2.13 Other Government Departments (OGDs) On-site

- CFIA Veterinarian on-site (M-F 8:00-4:00)
- CRA technical assistance on-site (M-F 9:00-2:00)

2.14 CBSA On-site Function

- CBSA Intelligence / Investigations

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3. Human Resources

This section was last updated: July 2021

3.1 Staffing Level

Staffing Level	FY 2014-15	FY 2015-16	FY 2016-17	FY 2017-18	FY 2018-19 (March 2019)	FY 2019-20 (Sep 2019)	FY 2020-21 (July 2020)	FY 2021-2022	FY 2022-2023
Border services officers (BSOs)	54	54	47	53	53 (11 OITPs)	57(12 OITPs)	65 (9 OITP) BSO	53 (7 OITP)	49 (10 OITP)
Seasonal BSOs	3	3	0	0	0	0	0	-	-
Student BSOs	0	0	0	0	0	0	-	-	-
Superintendents	8	8	5	5	6 + 2 A/Supt	7 + 2 A/Supt	9 supts	9	10
Chiefs	1	1	1	1	1	1	1	1	2
Director	1	1	1	1	1	1	1	-	-

Staffing Level	FY 2014-15	FY 2015-16	FY 2016-17	FY 2017-18	FY 2018-19 (March 2019)	FY 2019-20 (Sep 2019)	FY 2020-21 (July 2020)	FY 2021-2022	FY 2022-2023
Clerks and administrative support staff	7 FT 2 PT 2 PT Casual	7 FT 2 PT 2 PT Casual	4 FT 1 PT casual 2 FT District	4 FT 1 PT 2 casual 2 district	4 x FT Long Room Clerks 3 x Casual TSR	4 x FT Long Room Clerks 1 x FT TSR 1 Casual TSR 2 x Student Cashiers	-	5 FT Longroom Clerk 2 Casual Longroom Clerk	4 FT Longroom Clerk 3 Casual Longroom Clerk
Total Staff	74 FT 2 PT 2 PT Casual	74 FT 2 PT 2 PT Casual	60 FT 1 PT Casual	68 FT 1 PT	66 FT 11 OITPs 3 Casual TSRs	71 FT 12 OITPs 1 Casual TSR 2 Student Cashiers	67 FT 9 OITPs	61 FT 7 OITPs 2 Casual	55 FT 10 OITPs 3 Casual

*Note for 2016-2017, 4 OITPs are expected before year end

Source: SASSD

3.2 Number of staff bilingual and number of staff fluent in languages other than English and French

- 5 officers are bilingual

3.3 Variable Shift Scheduling Agreement (VSSA) or Other

- VSSA in place: 4/4 rotation, shift of 10.5 hours.

3.4 Local Training Initiatives to Improve Services Provided by Officers

- none at this time

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4. Volumes and Statistics

This section was last updated: July 2021

4.1 Number of Travellers

Travellers:

Coutts Travellers	FY 2014-15	FY 2015-16	FY 2016-17	FY 2017-18	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
Traveller Queried	466,259	421,784	410,165	415,918	407,295	409,743	45,989	144,338
Conveyance	238,120	219,297	212,821	216,202	211,324	216,730	31,636	62,625

Vehicle Conveyance Types	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
Commercial Trucks	457	196	83	170
Buses	141	189	14	11
Cars / Others	211,511	217,272	31,542	62,444

Commercial:

Coutts Commercial	FY 2014-15	FY 2015-16	FY 2016-17	FY 2017-18	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
Traveller Queried	158,447	135,200	137,318	146,499	151,830	160,820	153,467	161,489
Conveyances	4,428	118,618	123,399	126,844	130,176	137,527	135,021	143,071

Vehicle Conveyance Types	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
Commercial Trucks	130,007	137,310	134,943	142,988
Buses	66	109	7	8
Cars / Other	103	108	71	75

As of July 2021 - Stéphanie Allard

Source: CMRS

4.3 Peaks and valleys

Peaks are in March and April in addition of summer months.

- Commercial relatively constant all year.

4.4 Number of Commercial Releases

Coutts Commercial Releases	FY 2014-15	FY 2015-16	FY 2016-17	FY 2017-18	FY 2018-19	FY 2019-20	FY 2020-21
Commercial Releases	368,725	331,894	340,857	359,352	314,562	66,942	469,933

Source: CMRS

Coutts Enforcement Actions	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
K19 Traveller Seizures	156	446	182	449
Narcotics / Drugs / Chemicals	62	308	128	291
Child Pornography	0	2	0	0
Prohibited Goods - Trav	466	452	260	407
K24 (previously) BSF 241 (starting 2013)	300	397	267	544

Coutts Food and Plant Documents	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
Number of FPA documents issued	0	22	4	0

Number and Types of Forms

Coutts Traveller - Number and Type of Forms	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
204 - Amending Accounting Docs (B2)	0	0	0	0
205 - ATA Carnets	0	0	0	0
206 - B116 Duty Free	0	0	0	0
207 - B117 Duty Free	0	0	0	0
208 - B13As Received	0	0	0	0
209 - BSF192s (E24) Issued	57	31	3	19
210 - BSF241s (K24) issued	300	397	267	544
211 - BSF242s (E44) Issued	552	576	350	539
212 - BSF375s (E99) Issued	2	2	1	0
213 - BSF433s (K23A) issued	7	11	0	0
214 - BSF715s (B15s) Issued	20,942	18,588	1,723	5,253
218 - E29Bs Issued	35	65	56	6
219 - Form 1 Issued - Exempt from RIV Program	776	653	422	645
220 - Form 1 Issued - RIV Program	1,002	809	545	705
221 - Form 3 Issued	2	5	0	0
222 - K11s Received	0	0	0	0
223 - K21s Issued	3,256	5,069	910	1,882
224 - E667, E668, E677 Issued	102	127	56	126
225 - BSF186s (B4) Issued	439	436	482	450
227 - BSF616s (A23) Issued	0	0	0	0
228 - All other permits issued	3,405	681	0	0
229 - Y38 Issued	522	288	114	90

Coutts Commercial - Number and Type of Forms	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
204 - Amending Accounting Docs (B2)	40	60	16	22
205 - ATA Carnets	120	143	19	91
206 - B116 Duty Free	203	184	38	99
207 - B117 Duty Free	9	0	0	0
208 - B13As Received	459	107	17	0
209 - BSF192s (E24) Issued	0	0	0	0
210 - BSF241s (K24) Issued	0	0	0	0
211 - BSF242s (E44) Issued	0	0	0	0
212 - BSF375s (E99) Issued	0	0	0	0
213 - BSF433s (K23A) Issued	0	0	0	0
214 - BSF715s (B15s) Issued	0	0	0	0
218 - E29Bs Issued	208	129	60	75

Coutts Commercial - Number and Type of Forms	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
219 - Form 1 Issued - Exempt from RIV Program	2,289	630	270	182
220 - Form 1 Issued - RIV Program	922	513	291	177
221 - Form 3 Issued	10	3	1	1
222 - K11s Received	9	0	0	11
223 - K21s Issued	2,451	2,420	814	999
224 - E667, E668, E677 Issued	0	0	0	0
225 - BSF186s (B4) Issued	0	0	0	0
227 - BSF616s (A23) Issued	0	0	0	0
228 - All other permits issued	2,282	5	0	0
229 - Y38 Issued	0	0	0	0

Source: CMRS

4.6 Number of Immigration Documents

Type of Immigration Document	FY 2014-15	FY 2015-16	FY 2016-17	FY 2017-18	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
Allowed to Leave	748	720	515	294	284	319	241	409
Inadmissibility Report (Sec. 44)	95	101	189	240	256	209	106	192
Refugee Claims	46	65	170	218	243	185	88	173
Student Permit	166	44	144	150	133	100	36	112
Work Permit	1,432	833	1,130	1,207	1,302	2,022	304	673
Permanent Resident	4,643	7,230	5,494	3,737	3,901	5,274	73	105
Visitor Record	1,007	720	822	797	743	879	2,448	3,290
TRP	95	63	98	55	76	45	17	51

Coutts Traffic Firearms	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
Number of Non-Resident Firearm Declarations	5,582	5,922	2,290	3,752

Coutts Commercial Firearms	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
Number of Non-Resident Firearm Declarations	0	0	0	0

Source: Cognos

4.7 Number of complaints/commendations

Coutts	FY 2014-15	FY 2015-16	FY 2016-17	FY 2017-18	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
Complaints	27	26	13	8	14	26	20	16
Commendations	4	7	13	4	6	7	4	6

Source: Regional Programs

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5. Risks

This section was last updated: July 2021

The following risks have been identified for the **Land Traveller Stream** in the National Border Risk Assessment document :

1. **Prohibited Firearms** - In 2010, IBET was aware of s.37 [REDACTED] are known to smuggle through the POEs. A number of s.37 [REDACTED] with motorcycles gangs, including the Hells Angels in s.37 [REDACTED] Many of the individuals involved in drug smuggling are believed to be violent criminals. s.37 [REDACTED]
2. **Drugs** - Drugs are often encountered at the land border, s.37 [REDACTED]

The following vulnerabilities have been identified for the **Land Traveller Stream** in the same document:

s.37 [REDACTED]

The following risks have been identified for the **Land Commercial Stream** in the National Border Risk Assessment document :

1. s.37 [REDACTED]
2. **FPA** - A significant volume of fresh produce and live animals enters Canada through commercial land shipments. The potential impact to the Canadian economy, the farming sector, or the health of Canadians could be devastating as a result of the introduction of foreign invasive species or sick livestock.. There is very little information collected on FPA-related infractions at the land border, resulting in a low level of situational awareness.

The following vulnerabilities have been identified for the **Land Commercial Stream** in the same document:

1. s.37 [REDACTED]

2. [REDACTED]

3. [REDACTED]

4. [REDACTED]

5. [REDACTED]

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6. Future Patterns

This section was last updated: July 2021

- No major events at this time.

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7. Other

The Pacific Region's WIKI page provides a valuable resource of information regarding [Synthetic Opioids \(incl. Fentanyl and Analogues\)](#)

This section was last updated: July 2021

7.1 Business Continuity Planning: Date of Last Update

- August 2020

7.2 After hour IT services available

- Yes

7.3 Pertinent Information Related to the Infrastructure

Construction of the Joint Border Station Facility at Sweetgrass, Montana and Coutts, Alberta was completed in 2004 and was a project under the Shared Border Accord. The site of the facility encompasses 29 acres with the main port building being 58,145 square feet. s.28

s.38

7.4 Miscellaneous

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[prairie-region](#) [land-border](#)

2 Comments



Personal Info.

Hi there,

I am looking at a possible transfer to Coutts from the Southern Ontario Region. Where can I find information on a Prairie Region's deployment form.

Thank you for your help,

Personal Info.



Dion, Ginette

Northern Ontario Region, Greater Toronto Area, Southern Ontario Region, Prairie and Pacific

Express Staffing Central West

Email: cbsa.express_staff_central_west-dotation_acceleree_centre-ouest.asfc@cbsa-asfc.gc.ca